

DIGITAL IMPRESSIONS



- Trios scanners have “add connections”. Send request to cadcam@newportdentallab.com
- We will get the request within 5 minutes. Once approved the doctor will be able to send scans.



- Carestream scanners have “add connections”. Send request to cadcam@newportdentallab.com
- Files can be sent through Carestream portal



- Sirona scanners have “add favorite lab”. The office needs to add Newport Dental Lab to their favorite labs.
- They can send scans right away, they just need to choose Newport Dental Lab from the drop down menu.



- iTero scanners have “add preferred lab”. If Newport Dental Lab is unavailable, please call iTero directly and add Newport Dental Lab as a preferred lab.
- When the doctor scans any case, the file goes to Align Tech and iTero team will evaluate the scan. If the scan is bad, iTero will contact the doctor. If the scan is good, it takes up to 8 hours before scan is received at Newport Dental Lab.
- Ortho files must be uploaded through Irecord in the Itero portal. Files will still be accepted through the Itero case managers but that will delay the case.



- DDS Labs get E4D scans through DDX (Henry Schein portal).
- Doctor can email the STL file or they can upload through DDS or DDX portals.